love living homes

Love Living Homes is the trading name of Town & Country Housing Peabody Group

01892 501490
www lovelivinghomes.co.uk
Monson House, Monson Way,
Tunbridge Wells, Kent TN1 1LQ

INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Please send a scanned copy (or a photo) of your completed and signed form to us via our contact us page on our website at www.lovelivinghomes.co.uk

Please fill in the whole form including official use box using a ball point pen and send it to:

Love Living Homes, Monson House, Monson Way, Tunbridge Wells, Kent TN1 1LQ

Name(s) of Account Holder(s)

Bank/Building Society account number

Branch Sort Code

Name and full postal address of your Bank or Building Society

To: The Manager — Bank/Building Society

Address

Postcode

Reference

DIRECT Debit allpay

Service user number

2	9	6	8	0	9

FOR LOVE LIVING HOMES OFFICIAL USE ONLY
This is not part of the instruction to your bank or building society

Preferred payment date (please tick)

1st ☐ 15th ☐ 25th ☐

Commencing _____/_____/20____

Tenant Name(s) (If not the same bank account holders name)

1

2

Property Address

Proof of account holder signature seen? ☐ Yes

Instruction to your Bank or Building Society
Please pay Love Living Homes Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debi t Guarantee. I understand that this Instruction may remain with Love Living Homes and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the payer

The Direct Debit Guarantee

DIRECT Debit

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Love Living Homes will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Love Living Homes to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Love Living Homes or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society – if you receive a refund you are not entitled to, you must pay it back when Love Living Homes asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.